

What are the minimum system requirements?

To use Testwise effectively, you will should to ensure you are running it on software and hardware that fulfills our minimum system requirements.

Web Browsers

Hardware Device	Web Browser
Desktop PC / Laptop	MS Internet Explorer 9 and above Google Chrome Mozilla Firefox
Apple MAC	Apple Safari
Apple iPad	Apple Safari
Android Tablet	Google Chrome

Unless specified you should ensure you have the latest version of each web browser.

You should also ensure that Javascript is enabled and your browser window is maximised.

Please note: The admin pages of the platform have not been optimised for tablet use.

The following tests/surveys can be taken on a tablet device:

- CAT4
- PASS

Screen Resolutions

Purpose	User Type	Screen Resolution
Use basic functionality within Testwise	Teacher role School Admin role Cluster Admin role	1366 x 768 (100% zoom)
Take Tests within the Test Lobby	Students	1024 x 768 (100% zoom)

File types

The following file types should be allowed to be downloaded: .mp3 .and .zip.

Whitelisting

Any firewall, content or proxy filtering done at the school must be allowed access to the following URLs:

- www.testingforschools.com
- help.testingforschools.com
- <https://hyvebranding.blob.core.windows.net/local/gl-brand/apps-gl.png>

Pop-up blockers

Please ensure pop-up blockers are disabled for Testwise.

*testingforschools.com

If you still have problems please contact Technical Support:

+44 (0)330 123 5375, option 2 or support@gl-education.com